



We're prepared for hurricane season. Are you?

Severe weather can strike at any time. That's why we prepare year-round to respond to bad weather so we can get your life back to normal safely and as quickly as possible.

In May, we tested the response of more than 3,000 FPL employees during our annual hurricane drill, which included local first responders. The drill provided us the opportunity to test and demonstrate the many ways we work to improve our ability to get communities back up and running after a storm.

We're also making critical investments in hardening and technology to make the energy grid stronger, smarter and more storm-resilient. This means we're able to improve the reliability of your service in good weather and bad.

Learn more about how you can prepare for hurricane season: [» FPL.com/storm](https://www.fpl.com/storm)



What's driving your energy costs?

Introducing the new FPL Energy Analyzer — powered by America's most intelligent grid.

Now, you're in charge! For the first time ever, you can instantly see a breakdown of your energy use. See what it really costs to run your A/C, appliances and devices, and get recommendations on how to save, so you can stay on top of your energy use and your bill.

Analyze your home today. [» FPL.com/EnergyManager](https://www.fpl.com/EnergyManager)



Scams heat up during summer

Look out for phone scammers threatening to shut off your power unless immediate payment is made. We will never demand you pay only with a prepaid card or wire transfer. [» FPL.com/protect](https://www.fpl.com/protect)

We're always working to keep your lights on – streetlights included

If you notice a problem, please report it at FPL.com/streetlight.

Please have the following information ready:

- » The location of the streetlight or the 11-digit number on the pole
- » A description of the problem
- » Your contact information (name, address, email address or phone number)

Not all streetlights are maintained by FPL. We'll let you know if your local municipality or homeowners association is responsible for the light.

Also, during sea turtle nesting and hatching season, we intentionally turn off some streetlights to avoid disorienting turtles near the beach.

In compliance with Florida law, we annually publish these procedures so customers and the general public know how to report inoperative or malfunctioning streetlights.

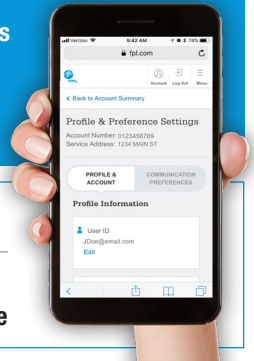
Stay safe, stay away: power line safety

Safety is a cornerstone of our commitment to customers and employees. We urge you to always stay safe and stay far away from power lines.

You can be seriously injured or worse if the object you are holding contacts a power line. Even non-metallic ladders and equipment can conduct electricity. You must stay at least 10 feet away from any power line, including any object you are holding or carrying. Additionally, be sure to allow even greater distance for safety near higher voltage lines such as transmission lines.

Finally, it's important to keep trees and vegetation at a safe distance from power lines. Never attempt to trim vegetation growing on or near power lines. Only a licensed professional qualified to trim vegetation near power lines should do this work, so check your local listings to find certified vegetation management companies.

For more information, visit: FPL.com/trees



EMF: Understanding the science

Power frequency electric and magnetic fields (EMF) are created wherever electricity flows, which includes the wiring in our homes and schools, power lines, and the electric equipment and devices we use at work and home. Leading U.S. and international scientific organizations, such as the National Cancer Institute and the World Health Organization, have evaluated EMF research. These organizations generally conclude that the overall body of scientific research does not show that exposure to EMF causes or contributes to any type of cancer or any other disease or illness.

Learn more: FPL.com/EMF

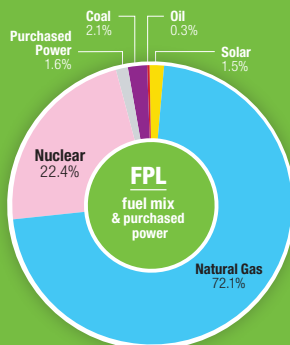
Help us help you faster

Make sure your phone number and email address are current. Go online or use the FPL Mobile App. Accurate information allows us to help you faster: FPL.com/profile

Where does your energy come from?

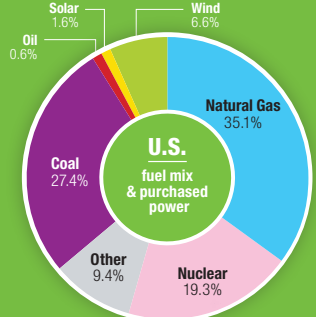
FPL's power comes from a variety of sources, including clean-burning natural gas and emissions-free nuclear and solar. We've significantly reduced our use of coal while substantially increasing our investment in cost-effective solar.

See our latest fuel mix:



Sources of electricity generation for the 12 months between April 2018 – March 2019

See how we compare to the rest of the nation:



Major energy sources and percent share of total U.S. electricity generation as of Dec. 2018
Source: U.S. Energy Information Administration

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