

## Changing the current - it's all about you

Every day we look for ways to change things for the better at FPL. And, we strive to find new ways to keep your energy bills low. In keeping with ways to save, we are shifting our monthly publication of Energy News to a quarterly basis. But not to worry, we will still provide you with informative updates and tips to help you save. It just won't be included as part of your monthly bill anymore. Sign up for our email newsletter and receive the same information found in our printed publication — and more.

Visit: » FPL.com/preferences and select how you'd like to be notified for "Special Updates."

## Tools to help you save

We offer several programs that can help you save energy and money. Here are just a few of those services, which are available to you by visiting **FPL.com/inhome** or calling **800-DIAL-FPL** (800-342-5375):

- » Walk-through audit: In this free evaluation, our energy expert will visit your home to identify energy-saving opportunities and rebates available, improving your home's energy efficiency.
- » Computer-assisted audit: In a more detailed evaluation costing \$15, we'll also estimate potential savings, installation costs and the payback period of each recommendation.

A Building Energy Rating System survey is also available. It rates your home according to the current Florida energy-efficiency code requirements for new home construction and may help you qualify for improved mortgage options or increase your home's resale value. New or existing homes can apply for a Class 1 or 2 rating survey, which involves an on-site inspection. The cost for homes up to 2,000 square feet\* is \$480, or \$555 with an air-conditioning duct leakage test, which includes one handler. Add \$35 for each additional handler. At a cost of \$75, the Class 3 rating option is for new construction only and is based on site plans and construction documents.

\*For Class 1 and 2 surveys, there is an additional charge of 8 cents per square foot for homes greater than 2,000 square feet, or 3 cents per square foot for a Class 3 survey.



# We're always working to keep your lights on – streetlights included

If you notice a problem, please report it at **FPL.com/streetlight** or by calling **800-4-OUTAGE** (800-468-8243). Please have the following information ready:

- The location of the streetlight or the 11-digit number on the pole
- Your contact information (name, address, email address or phone number)
- » A description of the problem

Not all streetlights are maintained by FPL. We'll let you know if your local municipality or homeowners association is responsible for the light.

Also, during sea turtle nesting and hatching season, we intentionally turn off some streetlights to avoid disorienting turtles near the beach.

In compliance with Florida law, we annually publish these procedures so customers and the general public know how to report inoperative or malfunctioning streetlights.

#### **Understanding the science**

Power frequency electric and magnetic fields (EMF) are created wherever electricity flows, which includes the wiring in our homes and schools, power lines, and the electrical equipment and devices we use at work and home. Leading U.S. and international scientific organizations, such as the National Cancer Institute and the World Health Organization, have evaluated EMF research. These organizations generally conclude that the overall body of scientific research does not show that exposure to EMF causes or contributes to any type of cancer or any other disease or illness.

Learn more: » FPL.com/EMF

#### Is your family prepared for storm season?

If you or a loved one is a senior citizen, make sure they're ready for storm season. Our Hurricane Preparedness Guide for Seniors will help with planning, preparations and safety during the hurricane season. The guide is now available in English, Spanish and Creole.

Download a copy at: » FPL.com/seniorguide

## Update your contact info

It's faster and easier to get the help you need if we have your accurate contact information. With the new FPL mobile app, updating your information has never been easier. Log into your account today, and make sure your contact information is up to date.

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FPL Energy News is published by Florida Power & Light Company P.O. Box 14000, Juno Beach, FL 33408

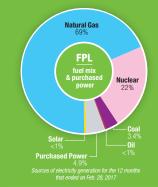


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#### What powers Florida homes

We use mostly U.S.-produced natural gas and zero-emissions nuclear and solar to generate the energy you use in your home.



# See how we compare to the rest of the nation



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