



**EnergyNews**  
FOR YOUR HOME & FAMILY



# Sharing strong American values

Bryan Swindell joined FPL in 2004, after serving his country on active duty with the U.S. Air Force. His main reason – he found an organization that shared his strong military values – integrity first, service before self and excellence in all we do.

“I admired the fact that FPL is a company with integrity and believes in doing the right thing,” Bryan said.

Bryan’s dedication to serving others is unwavering. From his early time as a line specialist to his current role, operating and maintaining the system for energy distribution, he is committed to keeping your lights on – in good weather and bad.

“It’s a good feeling to be able to help our customers, especially when they need us the most,” added Bryan.

Bryan is just one of the hundreds of veterans who have served our country and are now serving you as part of FPL.

To hear more from Bryan on why, visit: [» FPL.com](http://FPL.com)

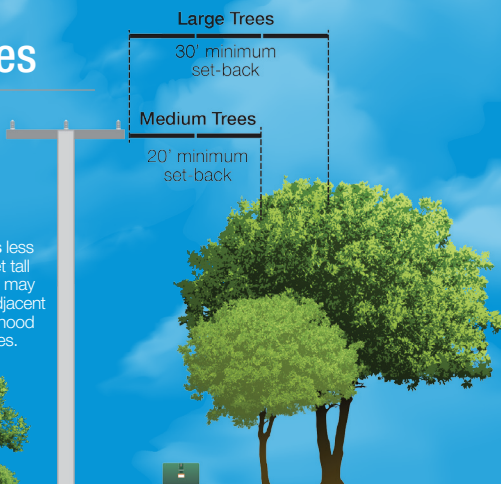


## Stay safe around power lines

- » Plant only small tree species or shrubs near power lines
- » Keep medium and large trees, including palms, at a safe distance
- » Always keep transformers clear of vegetation
- » Never attempt to trim vegetation near power lines

Get more safety tips: [» FPL.com/trees](http://FPL.com/trees)

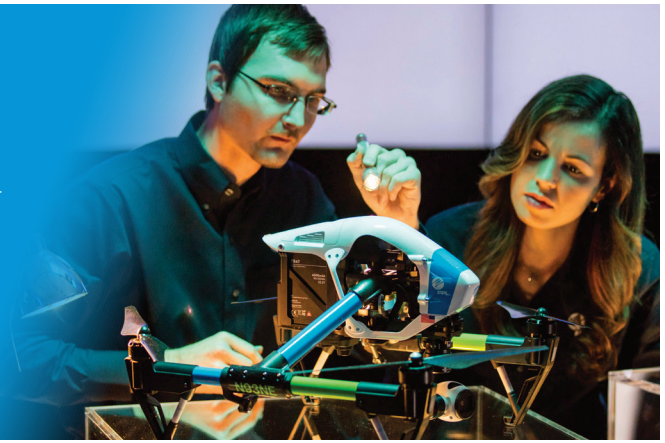
Small trees less than 20 feet tall and shrubs may be planted adjacent to neighborhood power lines.



# Improving service reliability with new technology

We are using the latest technology, including small unmanned aircraft systems, robots and augmented reality, to deliver reliable service year-round.

Watch video: [» FPL.com/techttools](http://FPL.com/techttools)



## Manatees on the Move!

In the Northeast, fall is symbolized by cooler temperatures and stunning color changes in foliage. In Florida, autumn means that manatees flock to warm-water sites including our Riviera Beach plant. To get a chance to observe and learn about manatees as they enjoy migrating to one of their fall meet-up destinations, go to:

[» VisitManateeLagoon.com](http://VisitManateeLagoon.com)



## Improvements to our phone system are here

Using our Interactive Voice Response phone system will now be more efficient and secure. Our menu options are changing, so please listen carefully to be directed as quickly as possible. Also, for added protection from scammers, you may be prompted to enter the last four digits of the account holder's Social Security or similar identification number to access your FPL account details.

## Ask the Energy Expert

**Q** How much can I expect my energy bill to go up in December with all the holiday decorations?

— Rebecca P., Sarasota

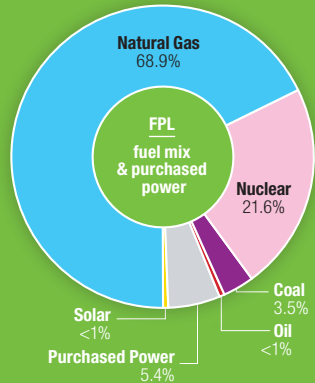
**A** Understanding how much energy holiday decorations use can help you plan what will work best for your home and help you avoid getting your tinsel in a tangle. To get an idea of how much all the holiday cheer could cost, visit:

[» FPLblog.com/holidaydecorations](http://FPLblog.com/holidaydecorations)



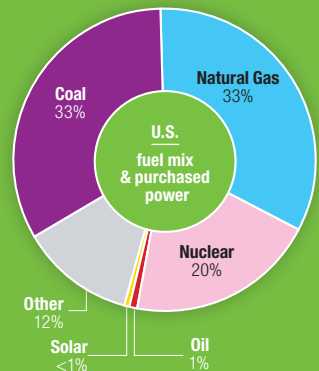
## What powers Florida homes?

We use mostly U.S.-produced clean fuel sources like natural gas, nuclear and solar to generate the energy you use in your home.



Sources of electricity generation for the 12 months that ended on Aug. 31, 2016

See how we compare to the rest of the nation.



Major energy sources and percent share of total U.S. electricity generation in 2015

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