



ENERGY NEWS

Rates Edition

FPL bills through 2020 will still be well **BELOW NATIONAL AVERAGE**

Proposed rate changes will help keep your energy service reliable and bills low

Latest typical bill comparisons



Source: Typical 1,000-kWh residential customer bill amounts; FPL bill amount (PSC April 2016), Florida average (2015 annual average, data from PSC, FMEA, JEA) and national average (EEI July 2015)

We work hard every day to provide you with electric service that's cleaner and more reliable than ever before, at a price that's lower than it was a decade ago and among the lowest in the nation. The benefits we deliver to you are the direct results of smart, long-term investments we've made in advanced technologies and cost-saving efficiencies. In order to support continued investments in our infrastructure that will improve electric service reliability, reduce emissions, enhance generation fuel efficiency, and strengthen our electric system to make it more resilient in severe weather, we filed a comprehensive four-year rate plan with the Florida Public Service Commission for new base rates that would begin in 2017.

Our base rate plan for 2017-2020 includes three base rate adjustments phased in during the four-year period totaling about \$13.28 a month, or about 44 cents a day. Combined with current projections for fuel and other costs, we estimate that the total typical 1,000-kWh residential customer bill will grow at about 2.8 percent per year, roughly the expected rate of inflation, from January 2016 through 2020. Even with this change, we estimate our typical residential bill in 2020 will still be lower than it was in 2006, and will remain among the lowest in the state and nation based on current bill comparisons.

Our proposed rate plan is designed to continue supporting investments that result in tangible benefits for you while providing longer-term cost certainty and service that is ranked among the most reliable in the nation. To calculate the changes to your bill, visit: FPL.com/answers

Residential rates summary

Rate Code	Type of Charge	Current Rate	Proposed Base Rates			
		April 1, 2016	Jan. 1, 2017	Jan. 1, 2018	June 1, 2019	
RS-1	Residential Service					
	Customer Charge/Minimum	\$7.87	\$10.00	\$10.00	\$10.30	
	Base Energy Charge (¢ per kWh)					
	First 1,000 kWh	4.913	5.700	5.959	6.137	
	All Additional kWh	6.038	6.700	6.959	7.167	
RST-1	Residential Service – Time of Use					
	Customer Charge/Minimum	\$12.36	\$10.00	\$10.00	\$10.30	
	with Lump-Sum Metering Payment	\$7.87	No Longer Applies in 2017			
	Base Energy Charge (¢ per kWh)					
	On-Peak	9.154	10.169	10.616	10.934	
	Off-Peak*	(4.072)	(4.523)	(4.722)	(4.863)	
OL-1	Outdoor Lighting					
	Charges for FPL-Owned Units					
	Total Cost (Fixture, Maintenance and Energy Non-Fuel)					
		Sodium Vapor 6,300 lu 70 Watts	\$7.71	\$7.74	\$7.74	\$7.97
		Sodium Vapor 9,500 lu 100 Watts	\$8.15	\$8.19	\$8.19	\$8.44
		Sodium Vapor 16,000 lu 150 Watts	\$8.89	\$8.94	\$8.94	\$9.21
		Sodium Vapor 22,000 lu 200 Watts	\$12.65	\$12.71	\$12.72	\$13.09
		Sodium Vapor 50,000 lu 400 Watts	\$15.33	\$15.45	\$15.46	\$15.92
		Sodium Vapor 12,000 lu 150 Watts	\$9.56	\$8.94	\$8.94	\$9.21
		Mercury Vapor 6,000 lu 140 Watts	\$7.26	\$7.31	\$7.31	\$7.53
		Mercury Vapor 8,600 lu 175 Watts	\$7.70	\$7.76	\$7.76	\$8.00
		Mercury Vapor 21,500 lu 400 Watts	\$13.18	\$13.29	\$13.30	\$13.70
	Charges for Customer-Owned Units					
	Total Charge – Relamping and Energy					
		Sodium Vapor 6,300 lu 70 Watts	\$2.66	\$2.68	\$2.68	\$2.76
		Sodium Vapor 9,500 lu 100 Watts	\$2.99	\$3.02	\$3.02	\$3.11
		Sodium Vapor 16,000 lu 150 Watts	\$3.55	\$3.59	\$3.59	\$3.70
		Sodium Vapor 22,000 lu 200 Watts	\$4.88	\$4.93	\$4.93	\$5.08
		Sodium Vapor 50,000 lu 400 Watts	\$7.06	\$7.17	\$7.17	\$7.38
		Sodium Vapor 12,000 lu 150 Watts	\$3.82	\$3.86	\$3.86	\$3.98
		Mercury Vapor 6,000 lu 140 Watts	\$3.38	\$3.42	\$3.42	\$3.52
		Mercury Vapor 8,600 lu 175 Watts	\$3.80	\$3.85	\$3.85	\$3.97
		Mercury Vapor 21,500 lu 400 Watts	\$6.79	\$6.89	\$6.89	\$7.10
	Energy Only					
		Sodium Vapor 6,300 lu 70 Watts	\$0.81	\$0.83	\$0.83	\$0.85
		Sodium Vapor 9,500 lu 100 Watts	\$1.14	\$1.17	\$1.17	\$1.21
		Sodium Vapor 16,000 lu 150 Watts	\$1.67	\$1.71	\$1.71	\$1.76
		Sodium Vapor 22,000 lu 200 Watts	\$2.45	\$2.50	\$2.50	\$2.57
		Sodium Vapor 50,000 lu 400 Watts	\$4.67	\$4.78	\$4.78	\$4.92
		Sodium Vapor 12,000 lu 150 Watts	\$1.67	\$1.71	\$1.71	\$1.76
		Mercury Vapor 6,000 lu 140 Watts	\$1.72	\$1.76	\$1.76	\$1.81
		Mercury Vapor 8,600 lu 175 Watts	\$2.14	\$2.19	\$2.19	\$2.26
	Mercury Vapor 21,500 lu 400 Watts	\$4.45	\$4.55	\$4.55	\$4.69	
Non-Fuel Energy (¢ per kWh)		2.780	2.845	2.845	2.930	
Other Charges						
	Wood Pole	\$9.69	\$10.01	\$10.10	\$10.40	
	Concrete/Steel Pole	\$13.08	\$13.51	\$13.64	\$14.05	
	Fiberglass Pole	\$15.38	\$15.89	\$16.04	\$16.52	
Underground Conductors						
	Excluding Trenching, per Foot	\$0.0780	\$0.080	\$1.080	\$1.113	
	Down-Guy, Anchor and Protector	\$9.34	\$9.51	\$9.36	\$9.64	

* Except for customer charge, all rates and charges under Rate Schedule RS-1 shall apply to RTR-1. RTR-1 Base Energy and Fuel Charges and Credits applicable to on- and off-peak usage are in addition to the RS-1 charges.

Smart investments paying off for you

FPL's investments to strengthen our infrastructure and modernize the way we produce power are paying off for you. Our service reliability is 44 percent better than the national average and the best among Florida's investor-owned utilities. We're continuing this forward-looking approach to improve your service and provide you with outstanding value.

See how: [» FPL.com/reliability](http://FPL.com/reliability)



How your electric rates are set

Unlike the prices of many essential items you use every day that can change at any time, what you pay for electricity is closely regulated, with price changes requiring approval from an independent regulator – the Florida Public Service Commission (PSC). The PSC is tasked with ensuring fair rates for customers and an opportunity to earn a fair return for utilities. In fact, the PSC sets all of our rates and charges for electric service. Our current base rate agreement will expire at the end of 2016. When a rate agreement expires or changes are sought, utilities can file a request with the PSC. The review process that follows, known as a rate case, mirrors legal proceedings with testimony and hearings.

Summary of service charges

Type of Service Charge	Current Charge	Proposed 2017 Charge	Proposed 2018 Charge
Initial Service Connect New premise	\$14.88	\$25	\$25
Service Connect Existing premise	\$14.88	\$12	\$12
Reconnection of Service Non-payment	\$17.66	\$13	\$13
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance	No change	No change
Return payment Charge for a check returned by the bank	\$25 if \$50 or less \$30 if \$50.01 – \$300 \$40 if \$300.01 – \$800 5% if greater than \$800	No change	No change
Field Collections For payment collection on delinquent account	\$5.11	\$49	\$48
Meter Tampering Charge for tampering with meter	NA	\$200 Residential & Non-Demand Commercial / \$1,000 Commercial	\$200 Residential & Non-Demand Commercial / \$1,000 Commercial

Rate review information

A summary of the rate request and copies of supporting documents submitted to the Florida Public Service Commission are available for review at: FPL.com/answers

Look for the link to the “Florida Public Service Commission” website, as well as a link to the “Minimum Filing Requirements” under the “Base rate plan details.” You may also visit the following locations:

FPL Miami Office
9250 W. Flagler St.
Miami, FL 33174

FPL Juno Beach Office
700 Universe Blvd.
Juno Beach, FL 33408

Fort Myers Regional Library
2450 First St.
Fort Myers, FL 33901

Selby Public Library
1331 First St.
Sarasota, FL 34236

Palm Beach County Library
3650 Summit Blvd.
West Palm Beach, FL 33406

Central Brevard Public Library
308 Forrest Ave.
Cocoa, FL 32922

Daytona Beach Regional Library
105 E. Magnolia Ave.
Daytona Beach, FL 32114

Miami-Dade County Main Public Library
101 W. Flagler St.
Miami, FL 33130

North Dade Regional Library
2455 NW 183 St.
Miami Gardens, FL 33056

Broward County Main Library
100 S. Andrews Ave.
Fort Lauderdale, FL 33301

**South Regional/
Broward College Library**
7300 Pines Blvd.
Pembroke Pines, FL 33024

More ways to manage your bill

FPL has many convenient and secure ways to manage your bill – and we’re always looking to provide you with more options. From receiving your bill by email to paying it online or in person, we’re expanding your choices to help save you time and give you peace of mind. See billing and payment options: [» FPL.com/billoptions](http://FPL.com/billoptions)

Additional information

Customer comments regarding FPL's quality of service may be made to the Commission's Office of Consumer Assistance and Outreach at 800-342-3552. Comments may also be submitted to the following address: Commission Clerk, Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850. Such comments should refer to Docket No. 160021-El.

Those requiring special accommodations at the hearings should call the Office of Commission Clerk at 850-413-6770 at least 48 hours before the hearing. Any person who is hearing- or speech-impaired should contact the PSC by using the Florida Relay Service, available at 800-955-8771 (TDD).

Quality of service hearings – dates and locations



During a rate proceeding, public hearings are held to give customers an opportunity to speak before the Florida Public Service Commission on the quality of service they receive from FPL. Customers are urged to arrive at the start time, since hearings may be adjourned early if no witnesses are present to testify.

June 2 Fort Myers - 5 p.m.

School Board of Lee County, Board Room, Lee County Education Center 2855 Colonial Blvd., Fort Myers, FL 33966

June 3 Sarasota - 9:30 a.m.

City Commission Chambers, City Hall 1565 First St., Sarasota, FL 34236

June 15 West Palm Beach - 6 p.m.

Solid Waste Authority of Palm Beach County 7501 N. Jog Rd., West Palm Beach, FL 33412

June 16 Melbourne - 9:30 a.m.

Brevard County Government Center Commission Room, Building C, 1st floor 2725 Judge Fran Jamieson Way, Melbourne, FL 32940

June 16 Daytona Beach - 6 p.m.

Museum of Arts and Sciences 352 S. Nova Road, Daytona Beach, FL 32114

June 27 Miami - 6 p.m.

Miami-Dade County Auditorium 2901 W. Flagler St., Miami, FL 33135

June 28 Fort Lauderdale - 9:30 a.m.

County Commission Chambers, Broward County Governmental Center 115 S. Andrews Ave., Fort Lauderdale, FL 33301

June 28 Pembroke Pines - 5 p.m.

South Regional/Broward College Library 7300 Pines Blvd., Pembroke Pines, FL 33024

June 29 Miami Gardens - 9:30 a.m.

Florida Memorial University, Lou Rawls Auditorium 15800 NW 42nd Ave., Miami Gardens, FL 33054

Timeline of activities

The following dates have been established to govern the key activities of our request to the PSC:

Prehearing conference	Aug. 12, 2016	Special agenda – revenue requirements ...	Oct. 27, 2016
Hearings	Aug. 22 to Sept. 2, 2016	Special agenda – rates	Nov. 29, 2016